



NOTICE AND NON-DISCRIMINATION STATEMENT

Bon Secours Urgent Care SC LLC

Business Entity Name (referred to "we" here after in this notice)

We comply with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. We do not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

We provide:

- **Free aids and services to people with disabilities to communicate effectively with us, such as:**
 - **Qualified sign language interpreters**
 - **Written information in other formats**
- **Free language services to people whose primary language is not English, such as:**
 - **Qualified interpreter services**
 - **Information written in other languages**

If you need these services, please notify clinic staff.

If you believe that we have failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with:

Name: Ashley Holcombe

Phone: 864-467-2005

Email: ashley_holcombe@bshsi.org

Mailing Address: 3213 North Pleasantburg Drive, Suite E2 Greenville, SC 29609

You can file a grievance in person or by mail, fax, or email. If you need help filing grievances contact: The Compliance Office as given above.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf> or by mail or phone at: U.S. Department of Health and Human Services, 200 Independence Avenue, SW, Room 509F, HHH Building, Washington, D.C. 20201. Phone: 1-800-368-1019, 800-537-7697 (TDD).

Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>.



SOUTH CAROLINA

ENGLISH

Point to your language. An interpreter will be called. The interpreter is provided at no cost to you.

Spanish

Español 

Señale su idioma y llamaremos a un intérprete.
El servicio es gratuito.

German

Deutsch 

Zeigen Sie auf Ihre Sprache. Ein Dolmetscher wird
angefordert. Der Dolmetscher ist für Sie kostenlos.

Chinese

請指認您的語言，以便為 請指認您的語言，以便為
您提供免費的口譯服務。 您提供免費的口譯服務。

Gujarati

ગુજરાતી 

તમારી ભાષાનો ઉલ્લેખ કરો. દુભાષિયાને બોલાવી શકાશે.
દુભાષિયાને બોલવવામાં તમારે ખર્ચ આપવો નહિ પડે.

Vietnamese

Tiếng Việt 

Hãy chỉ vào ngôn ngữ của quý vị. Một thông dịch viên sẽ được
gọi đến, quý vị sẽ không phải trả tiền cho thông dịch viên.

Japanese

日本語 

あなたの話す言語を指してください。
無料で通訳サービスを提供します。

Korean

한국어 

귀하께서 사용하는 언어를 지정하시면 해당
언어 통역 서비스를 무료로 제공해 드립니다.

Portuguese

Português 

Indique o seu idioma. Um intérprete será chamado. A
interpretação é fornecida sem qualquer custo para você.

French

Français 

Indiquez votre langue et nous appellerons un
interprète. Le service est gratuit.

Hindi

हिंदी 

अपनी भाषा को इंगित करें। जिसके अनुसार आपके लिए दुभाषिया
बुलाया जाएगा। आपके लिए दुभाषिया की निशुल्क व्यवस्था की जाती है।

Tagalog

Tagalog 

Ituro po ang inyong wika. Isang tagasalin ang
ipagkakaloob nang libre sa inyo.

Ukrainian

Українська 

Вкажіть вашу мову. Вам викличуть перекладача.
Послуги перекладача надаються безкоштовно.

Russian

Русский 

Укажите язык, на котором вы говорите. Вам вызовут
переводчика. Услуги переводчика предоставляются бесплатно.

Khmer (Cambodian)

ខ្មែរ (កម្ពុជា) 

សូមបង្ហាញភាសាអ្នក ។ យើងនឹងហៅអ្នកបកប្រែភាសាខ្មែរ។
អ្នកបកប្រែភាសាខ្មែរនឹងជួយអ្នកដោយមិនគិតថ្លៃ ។

Arabic

عربي 

أشر إلى لغتك. وسيتم الاتصال بمترجم فوري. كما
سيتم إحضار المترجم الفوري مجاناً.