

## NOTICE AND NON-DISCRIMINATION STATEMENT

### **Behl Health Care Support Organization, LLC**

Business Entity Name (referred to "we" here after in this notice)

We comply with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. We do not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

#### We provide:

- Free aids and services to people with disabilities to communicate effectively with us, such as:
  - Qualified sign language interpreters
  - Written information in other formats
- Free language services to people whose primary language is not English, such as:
  - Qualified interpreter services
  - Information written in other languages

### If you need these services, please notify clinic staff.

If you believe that we have failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with:

Name: Compliance Officer Phone: (757) 240-3500

Mailing Address: 1721 Laskin Rd #101, Virginia Beach, VA 23454

You can file a grievance in person or by mail, fax, or email. If you need help filing grievances contact: The Compliance Office as given above.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at https://ocrportal.hhs.gov/ocr/portal/lobby.jsf or by mail or phone at: U.S. Department of Health and Human Services, 200 Independence Avenue, SW, Room 509F, HHH Building, Washington, D.C. 20201. Phone: 1-800-368-1019, 800-537-7697 (TDD).

Complaint forms are available at http://www.hhs.gov/ocr/office/file/index.html.



# **VIRGINIA**

#### **ENGLISH**

Point to your language. An interpreter will be called. The interpreter is provided at no cost to you.

Español 🖘 **Spanish** 

Señale su idioma y llamaremos a un intérprete. El servicio es gratuito.

**Vietnamese** Tiếng Việt 🖘

Hãy chỉ vào ngôn ngữ của quý vị. Một thông dịch viên sẽ được gọi đến, quý vị sẽ không phải trả tiền cho thông dịch viên.

한국어 🐒 Korean

귀하께서 사용하는 언어를 지정하시면 해당 언어 통역 서비스를 무료로 제공해 드립니다.

BII Chinese

請指認您的語言,以便為 请指认您的语言,以便为 您提供免費的口譯服務。 您提供免费的口译服务。

Русский 🖘 Russian

Укажите язык, на котором вы говорите. Вам вызовут переводчика. Услуги переводчика предоставляются бесплатно.

**Amharic** አጣርኛ 🐒 *ቋንቋዎትን ያመ*ልክቱ። አስተርጓሚ ይጠራል። አስተርጓሚው በነጻ ይቀርብልዎለታል።

😭 فارسی Farsi (Persian)

زبان مورد نظر خود را مشخص کنید. یک مترجم برای شما درخواست خواهد شد. مترجم بصورت رایگان در اختیار شما قرار می گیرد.

و عربی **Arabic** 

أشر إلى لغتك. وسيتم الاتصال بمترجم فوري. كما سيتم إحضار المترجم الفوري مجانًا.

**French** Français 🖘 Indiquez votre langue et nous appellerons un

interprète. Le service est gratuit.

Urdu الك أردو اپنی زبان پر اشارہ کریں۔ ایک ترجمان کو بلاجائے گا۔ ترجمان کا انتظام آپ پر بغیر کسی خرج کے کیا جائے گا۔

Tagalog 🖘 **Tagalog** 

Ituro po ang inyong wika. Isang tagasalin ang ipagkakaloob nang libre sa inyo.

Hindi हिंदी B अपनी भाषा को इंगित करें। जिसके अनुसार आपके लिए दुभाषिया बुलाया जाएगा। आपके लिए द्वभाषिया की निशुल्क व्यवस्था की जाती है।

বাংলা 🐒 Bengali

আপনার ভাষার দিকে নির্দেশ করুন। একজন দোভাষীকে ডাকা হবে।দোভাষী আপনি নিখরচায় পাবেন।

German Deutsch 🐒 Zeigen Sie auf Ihre Sprache. Ein Dolmetscher wird angefordert. Der Dolmetscher ist für Sie kostenlos.

Yoruba Yorùbá 🖘 Tóka sí èdè rẹ. A ó pe ògbùfò kan. Òfé ni a ó pe ògbùfò yìí fún o.