

## NOTICE AND NON-DISCRIMINATION STATEMENT

#### **Bon Secours Urgent Care SC LLC**

Business Entity Name (referred to "we" here after in this notice)

We comply with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. We do not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

#### We provide:

- Free aids and services to people with disabilities to communicate effectively with us, such as:
  - Qualified sign language interpreters
  - Written information in other formats
- Free language services to people whose primary language is not English, such as:
  - Qualified interpreter services
  - Information written in other languages

## If you need these services, please notify clinic staff.

If you believe that we have failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with:

Name: Andy Choi Phone: 864-467-2005

Email: seulgi choi@bshsi.org

Mailing Address: 3213 North Pleasantburg Drive, Suite E2 Greenville, SC 29609

You can file a grievance in person or by mail, fax, or email. If you need help filing grievances contact: The Compliance Office as given above.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at https://ocrportal.hhs.gov/ocr/portal/lobby.jsf or by mail or phone at: U.S. Department of Health and Human Services, 200 Independence Avenue, SW, Room 509F, HHH Building, Washington, D.C. 20201. Phone: 1-800-368-1019, 800-537-7697 (TDD).

Complaint forms are available at http://www.hhs.gov/ocr/office/file/index.html.



# **SOUTH CAROLINA**

#### **ENGLISH**

Point to your language. An interpreter will be called. The interpreter is provided at no cost to you.

**Spanish** 

Señale su idioma y llamaremos a un intérprete. El servicio es gratuito.

Chinese

Español 🖘

請指認您的語言,以便為 请指认您的语言,以便为 您提供免費的口譯服務。 您提供免费的口译服务。

**Vietnamese** 

Tiếng Việt 🖘

Hãy chỉ vào ngôn ngữ của quý vi. Môt thông dịch viên sẽ được gọi đến, quý vi sẽ không phải trả tiền cho thông dịch viên.

Korean

한국어 원

귀하께서 사용하는 언어를 지정하시면 해당 언어 통역 서비스를 무료로 제공해 드립니다.

**French** 

Français 🖘

Indiquez votre langue et nous appellerons un interprète. Le service est gratuit.

**Tagalog** 

Tagalog 🖘

Ituro po ang inyong wika. Isang tagasalin ang ipagkakaloob nang libre sa inyo.

Russian

Русский 🐒

Укажите язык, на котором вы говорите. Вам вызовут переводчика. Услуги переводчика предоставляются бесплатно.

**Arabic** 

أشر إلى لغتك. وسيتم الاتصال بمترجم فوري. كما سيتم إحضار المترجم الفوري مجانًا.

German

Deutsch 🖘

Zeigen Sie auf Ihre Sprache. Ein Dolmetscher wird angefordert. Der Dolmetscher ist für Sie kostenlos.

Gujarati

ગુજરાતી 🐒

તમારી ભાષાનો ઉલ્લેખ કરો. દુભાષિયાને બોલાવી શકાશે. દુભાષિયાને બોલવવામાં તમારે ખર્ચ આપવો નહિ પડે.

**Japanese** 

日本語 🔞

あなたの話す言語を指してください。 無料で通訳サービスを提供します。

**Portuguese** 

Português 🖘

Indique o seu idioma. Um intérprete será chamado. A interpretação é fornecida sem qualquer custo para você.

Hindi

हिंदी

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अपनी भाषा को इंगित करें। जिसके अनुसार आपके लिए दुभाषिया बुलाया जाएगा। आपके लिए द्वभाषिया की निशल्क व्यवस्था की जाती है।

Ukranian

Українська 🐒

Вкажіть вашу мову. Вам викличуть перекладача. Послуги перекладача надаються безкоштовно.

Khmer (Cambodian)

ខ្មែរ (កម្ពុជា) 😭

សូមចងួលភាសាអ្នក។ យើងនឹងហៅអ្នកបកប្រែភាសាមកជូន។ អ្នកបក់ប្រែភាសានឹងជួយអ្នកដោយមិនគិតថ្លៃ។