

# NOTICE AND NON-DISCRIMINATION STATEMENT

### Unique Healthcare Systems, LLC

Business Entity Name (referred to "we" here after in this notice)

We comply with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. We do not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

We provide:

- Free aids and services to people with disabilities to communicate effectively with us, such as:
  - Qualified sign language interpreters
  - Written information in other formats
- Free language services to people whose primary language is not English, such as:
  - Qualified interpreter services
  - Information written in other languages

### If you need these services, please notify clinic staff.

If you believe that we have failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with:

Name: Compliance Officer Phone: 727 - 201- 8585 Email: riverviewteam@afcurgentcare.com Mailing Address: 11608 Boyette Road, Riverview, FL 33569

You can file a grievance in person or by mail, fax, or email. If you need help filing grievances contact: The Compliance Office as given above.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at https://ocrportal.hhs.gov/ocr/portal/lobby.jsf or by mail or phone at: U.S. Department of Health and Human Services, 200 Independence Avenue, SW, Room 509F, HHH Building, Washington, D.C. 20201. Phone: 1-800-368-1019, 800-537-7697 (TDD).

Complaint forms are available at http://www.hhs.gov/ocr/office/file/index.html.



## **FLORIDA**

#### B ENGLISH

Point to your language. An interpreter will be called. The interpreter is provided at no cost to you.

<b>Spanish</b> Señale su idioma y llama El servicio es gratuito.	Español aremos a un intérprete.	E.	عربي أشر إلى لغتك. وسيتم الاتصال بمترجم فوري. كما سيتم إحضار المترجم الفوري مجانًا.
	Kreyòl ou pale a epi n ap rele yon ou sèvis entèprèt la gratis		<b>Italian</b> Italiano Indicare la propia lingua. Un interprete sarà chiamato. Il servizio è gratuito.
<b>Vietnamese</b> Hãy chỉ vào ngôn ngữ của quý gọi đến, quý vị sẽ không phải t	Tiếng Việt ý vị. Một thông dịch viên sẽ đượ trả tiền cho thông dịch viên.		<b>German</b> Deutsch <sup>C</sup> Zeigen Sie auf Ihre Sprache. Ein Dolmetscher wird angefordert. Der Dolmetscher ist für Sie kostenlos
<b>Portuguese</b> Indique o seu idioma. Um i interpretação é fornecida s	Português ntérprete será chamado. A em qualquer custo para voc		Korean 한국어   귀하께서 사용하는 언어를 지정하시면 해당    언어 통역 서비스를 무료로 제공해 드립니다.
Chinese 請指認您的語言, 您提供免費的口譯	以便為 请指认您的语言,以		Polish Polski Proszę wskazać swój język i wezwiemy tłumacza. Usługa ta zapewniana jest bezpłatnie.
<b>French</b> Indiquez votre langue e interprète. Le service est		E	<b>Gujarati</b> ગુજરાતી વ તમારી ભાષાનો ઉલ્લેખ કરો. દુભાષિયાને બોલાવી શકાશે. દુભાષિયાને બોલવવામાં તમારે ખર્ચ આપવો નઠિ પડે.
			Thai ไทย รี
<b>Tagalog</b> Ituro po ang inyong wik ipagkakaloob nang libre		E	เทย 4 ช่วยชี้ที่ภาษาที่ท่านพูด แล้วเราจะจัดหาล่ามให้ท่าน การใช้ล่ามไม่ต้องเสียค่าใช้จ่าย