

# NOTICE AND NON-DISCRIMINATION STATEMENT

### Livewell Healthcare, Inc

Business Entity Name (referred to "we" here after in this notice)

We comply with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. We do not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

We provide:

- Free aids and services to people with disabilities to communicate effectively with us, such as:
  - Qualified sign language interpreters
  - Written information in other formats
- Free language services to people whose primary language is not English, such as:
  - Qualified interpreter services
  - Information written in other languages

### If you need these services, please notify clinic staff.

If you believe that we have failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with:

Name: Compliance Officer Phone: 408-821-4429 Email: mgill@afcurgentcare.com Mailing Address: 594 El Camino Real Santa Clara, CA 95050

You can file a grievance in person or by mail, fax, or email. If you need help filing grievances contact: The Compliance Office as given above.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at https://ocrportal.hhs.gov/ocr/portal/lobby.jsf or by mail or phone at: U.S. Department of Health and Human Services, 200 Independence Avenue, SW, Room 509F, HHH Building, Washington, D.C. 20201. Phone: 1-800-368-1019, 800-537-7697 (TDD).

Complaint forms are available at http://www.hhs.gov/ocr/office/file/index.html.



## CALIFORNIA

#### B ENGLISH

Point to your language. An interpreter will be called. The interpreter is provided at no cost to you.

Spanish Español 🖘 Señale su idioma y llamaremos a un intérprete. El servicio es gratuito.	TagalogTagalogIturo po ang inyong wika. Isang tagasalin ang ipagkakaloob nang libre sa inyo.
Chinese	Russian Русски
請指認您的語言,以便為 请指认您的语言,以便为	Укажите язык, на котором вы говорите. Вам вызовут
您提供免費的口譯服務。 您提供免费的口译服务。	переводчика. Услуги переводчика предоставляются беспла
Korean 한국어 중기	Japanese 日本語
귀하께서 사용하는 언어를 지정하시면 해당	あなたの話す言語を指してください。
언어 통역 서비스를 무료로 제공해 드립니다.	無料で通訳サービスを提供します。
VietnameseTiếng ViệtHãy chỉ vào ngôn ngữ của quý vị. Một thông dịch viên sẽ được gọi đến, quý vị sẽ không phải trả tiền cho thông dịch viên.	Hmong Hmoo Taw rau koj hom lus. Yuav hu rau ib tug neeg txhais lu Yuav muaj neeg txhais lus yam uas koj tsis tau them dal
Armenian Դայերէն 😪 Մ	Hindi हिं
Նշեջ, Թե որ լեզվով եջ խոսում։ Թարգմանիչ կկանչենջ։	अपनी भाषा को इंगित करें। जिसके अनुसार आपके लिए दुभाषिया
Թարգմանչի ծառայությունները տրամադրվում են անվճար։	बुलाया जाएगा।आपके लिए दभाषिया की निश्वल्क व्यवस्था की जाती है।
Arabic عربي	Punjabi ਪੰਜਾਬ
أشر إلى لغتك. وسيتم الاتصال بمترجم فوري. كما	ਆਪਣੀ ਭਾਸ਼ਾ ਵੱਲ ਇਸ਼ਾਰਾ ਕਰੇ। ਜਿਸ ਮੁਤਾਬਕ ਇਕ ਦੁਭਾਸ਼ੀਆ ਬੁਲਾਇਅ
سيتم إحضار المترجم الفوري مجانًا.	ਜਾਵੇਗਾ। ਤੁਹਾਡੇ ਲਈ ਦੁਭਾਸ਼ੀਆ ਦੀ ਮੁਫਤ ਇੰਤਜ਼ਾਮ ਕੀਤਾ ਜਾਂਦਾ ਹੈ।
<b>Farsi (Persian)</b> فارسي (Farsi c) فارسي (عماد خواست	Khmer (Cambodian) ខ្មែរ ( កម្ពុជា
زبان مورد نظر خود را مشخص کنيد. يک مترجم برای شما درخواست	សូមចង្ទុលកាសាអ្នក ។ យើងនឹងហៅអ្នកបកប្រែភាសាមកជូន ។
خواهد شد. مترجم بصورت رايگان در اختيار شما قرار می گيرد.	អ្នកបកប្រែភាសានីងជួយអ្នកដោយមិនគិតថ្លៃ។
<b>German</b> Deutsch Carl Zeigen Sie auf Ihre Sprache. Ein Dolmetscher wird angefordert. Der Dolmetscher ist für Sie kostenlos.	