

# NOTICE AND NON-DISCRIMINATION STATEMENT

### Behl Health Care Support Organization, LLC

Business Entity Name (referred to "we" here after in this notice)

We comply with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. We do not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

We provide:

- Free aids and services to people with disabilities to communicate effectively with us, such as:
  - Qualified sign language interpreters
  - Written information in other formats
- Free language services to people whose primary language is not English, such as:
  - Qualified interpreter services
  - Information written in other languages

### If you need these services, please notify clinic staff.

If you believe that we have failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with:

Name: Genesia Whitehead Phone: 7572243500 Email: GWhitehead@afcurgentcare.com Mailing Address: 1119 N Military Hwy Suite 300 Norfolk VA

You can file a grievance in person or by mail, fax, or email. If you need help filing grievances contact: The Compliance Office as given above.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at https://ocrportal.hhs.gov/ocr/portal/lobby.jsf or by mail or phone at: U.S. Department of Health and Human Services, 200 Independence Avenue, SW, Room 509F, HHH Building, Washington, D.C. 20201. Phone: 1-800-368-1019, 800-537-7697 (TDD).

Complaint forms are available at http://www.hhs.gov/ocr/office/file/index.html.



## VIRGINIA

#### B ENGLISH

Point to your language. An interpreter will be called. The interpreter is provided at no cost to you.

<b>Spanish</b> Señale su idioma y llama	Español remos a un intérprete.	TEI	<b>French</b> Indiquez votre langue e	Français
El servicio es gratuito.			interprète. Le service es	
<b>Vietnamese</b> Hãy chỉ vào ngôn ngữ của quý gọi đến, quý vị sẽ không phải t	Tiếng Việt vị. Một thông dịch viên sẽ được rả tiền cho thông dịch viên.		Urdu ۔ ترجمان کو بلاجائے گا۔ سی خرچ کے کیا جائے گا۔	<sup>،</sup> اُردو اپنی زبان پر اشارہ کریں۔ ایک ترجمان کا انتظام آپ پر بغیر ک
<b>Korean</b> 귀하께서 사용하는 언어를 언어 통역 서비스를 무료로		E	<b>Tagalog</b> Ituro po ang inyong wi ipagkakaloob nang libu	
Chinese 請指認您的語言, 您提供免費的口譯,	以便為 请指认您的语言,以		<b>Hindi</b> अपनी भाषा को इंगित करें। जिसके अ बुलाया जाएगा।आपके लिए ढभाषिर	
Russian Укажите язык, на котором вы го переводчика. Услуги переводчи			<b>Bengali</b> আপনার ভাষার দিকে নির্দেশ ডাকা হবে।দোভাষী আপনি গি	
Amharic ቋንቋዎትን ያመልክቱ። ኦ አስተርጓሚው በነጻ ይቀር		EI.		Deutsch ache. Ein Dolmetscher wirc etscher ist für Sie kostenlo:
<b>Farsi (Persian)</b> ید. یک مترجم برای شما درخواست در اختیار شما قرار می گیرد.	<b>فارىىىي</b> زبان مورد نظر خود را مشخص كذ خواهد شد. مترجم بصورت رايگان	E.	<b>Yoruba</b> Tóka sí èdè rẹ. A ó pẹ Ọ̀fệ ni a ó pe ògbùfọ y	
	<b>عربي</b> أشر إلى لغتك. وسيتم الاتصال سيتم إحضار المترجم الفورى	E.		