

# NOTICE AND NON-DISCRIMINATION STATEMENT

### ISLAND URGENT CARE, PLLC

Business Entity Name (referred to "we" here after in this notice)

We comply with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. We do not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

We provide:

- Free aids and services to people with disabilities to communicate effectively with us, such as:
  - Qualified sign language interpreters
  - Written information in other formats
- Free language services to people whose primary language is not English, such as:
  - Qualified interpreter services
  - Information written in other languages

### If you need these services, please notify clinic staff.

If you believe that we have failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with:

Name: Paige Conway Phone: 516-346-5090 Email: pconway@afcurgentcare.com Mailing Address: 2310 Hempstead Tpke East Meadow, NY, 11554

You can file a grievance in person or by mail, fax, or email. If you need help filing grievances contact: The Compliance Office as given above.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at https://ocrportal.hhs.gov/ocr/portal/lobby.jsf or by mail or phone at: U.S. Department of Health and Human Services, 200 Independence Avenue, SW, Room 509F, HHH Building, Washington, D.C. 20201. Phone: 1-800-368-1019, 800-537-7697 (TDD).

Complaint forms are available at http://www.hhs.gov/ocr/office/file/index.html.



## **NEW YORK**

#### B ENGLISH

#### Point to your language. An interpreter will be called. The interpreter is provided at no cost to you.

Spanish Español 🐨	Bengali বাংলা
Geñale su idioma y llamaremos a un intérprete.	আপনার ভাষার দিকে নির্দেশ করুন। একজন দোভাষীকে
El servicio es gratuito.	ডাকা হবে।দোভাষী আপনি নিখরচায় পাবেন।
آردو اپنی زبان پر اشارہ کریں۔ ایک ترجمان کو بلاجائے گا۔ ترجمان کا انتظام آپ پر بغیر کسی خرچ کے کیا جائے گا۔	Russian Русский   Укажите язык, на котором вы говорите. Вам вызовут вызовут   переводчика. Услуги переводчика предоставляются бесплатн
Korean 한국어 3600 가 한국어 2600 가 한 2600 가 한국어 2600 가 한 26000 가 한 26000 가 한 2600 가 한 26000 가 한 26000 가 한	TagalogTagalogIturo po ang inyong wika. Isang tagasalin ang ipagkakaloob nang libre sa inyo.
Chinese	<b>Polish</b> Polski
請指認您的語言,以便為 请指认您的语言,以便为	Proszę wskazać swój język i wezwiemy tłumacza
您提供免費的口譯服務。 您提供免费的口译服务。	Usługa ta zapewniana jest bezpłatnie.
Yiddish ײידיש 🐨 🏹	<b>Italian</b> Italiano
װײזט אָן אױף אײער שפּראַך און מען װעט רופן אַן איבערזעצער.	Indicare la propia lingua. Un interprete sarà chiamato
איר דאַרפט גאָרניט באַצאָלן פאַר דער איבערזעצונג.	Il servizio è gratuito.
Haitian Creole (French Creole) Kreyòl 🐨	<b>French</b>
Lonje dwèt ou sou lang ou pale a epi n ap rele yon	Indiquez votre langue et nous appellerons un
entèprèt pou ou. Nou ba ou sèvis entèprèt la gratis.	interprète. Le service est gratuit.
Albanian Shqip Su	<b>Greek</b> Ελληνικά
Tregoni me gisht gjuhën tuaj. Do të thërrasim	Δείξτε τη γλώσσα σας και θα καλέσουμε ένα
një përkthyes. Përkthyesi ofrohet falas për ju.	διερμηνέα. Ο διερμηνέας σας παρέχεται δωρεάν.
Arabic عربي أشر إلى لغتك. وسيتم الاتصال بمترجم فوري. كما سيتم إحضار المترجم الفوري مجانًا.	