

# NOTICE AND NON-DISCRIMINATION STATEMENT

## **Focus Healthcare Systems LLC**

Business Entity Name (referred to "we" here after in this notice)

We comply with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. We do not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

#### We provide:

- Free aids and services to people with disabilities to communicate effectively with us, such as:
  - Qualified sign language interpreters
  - Written information in other formats
- Free language services to people whose primary language is not English, such as:
  - Qualified interpreter services
  - Information written in other languages

## If you need these services, please notify clinic staff.

If you believe that we have failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with:

Name: Paul Peiffer Phone: 727-266-1266

Email: ppeiffer@afcurgentcare.com

Mailing Address: 1500 N. McMullen Booth Road, Suite A1/A2, Clearwater, Fl. 33759

You can file a grievance in person or by mail, fax, or email. If you need help filing grievances contact: The Compliance Office as given above.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at https://ocrportal.hhs.gov/ocr/portal/lobby.jsf or by mail or phone at: U.S. Department of Health and Human Services, 200 Independence Avenue, SW, Room 509F, HHH Building, Washington, D.C. 20201. Phone: 1-800-368-1019, 800-537-7697 (TDD).

Complaint forms are available at http://www.hhs.gov/ocr/office/file/index.html.



# **FLORIDA**

#### **ENGLISH**

Point to your language. An interpreter will be called. The interpreter is provided at no cost to you.

Español 🖘

Spanish

Señale su idioma y llamaremos a un intérprete. El servicio es gratuito.

Haitian Creole Kreyòl 🖘

Lonje dwèt ou sou lang ou pale a epi n ap rele yon entèprèt pou ou. Nou ba ou sèvis entèprèt la gratis.

VietnameseTiếng Việt🖘

Hãy chỉ vào ngôn ngữ của quý vị. Một thông dịch viên sẽ được gọi đến, quý vị sẽ không phải trả tiền cho thông dịch viên.

Portuguese Português Indique o seu idioma. Um intérprete será chamado. A

interpretação é fornecida sem qualquer custo para você.

Chinese 請指認您的語言,以便為 療提供免費的口譯服務。 您提供免费的口译服务。

French Français 🖘

Indiquez votre langue et nous appellerons un interprète. Le service est gratuit.

Tagalog Tagalog Full Ituro po ang inyong wika. Isang tagasalin ang ipagkakaloob nang libre sa inyo.

Russian Русский 🖘

Укажите язык, на котором вы говорите. Вам вызовут переводчика. Услуги переводчика предоставляются бесплатно.

Arabic عربي عربي أشر إلى لغتك. وسيتم الاتصال بمترجم فوري. كما سيتم إحضار المترجم الفوري مجانًا.

Italiano Italiano Italiano Italiano Indicare la propia lingua. Un interprete sarà chiamato. Il servizio è gratuito.

German Deutsch Zeigen Sie auf Ihre Sprache. Ein Dolmetscher wird angefordert. Der Dolmetscher ist für Sie kostenlos.

 Korean
 한국어

 귀하께서 사용하는 언어를 지정하시면 해당

 언어 통역 서비스를 무료로 제공해 드립니다.

Polish Polski Proszę wskazać swój język i wezwiemy tłumacza. Usługa ta zapewniana jest bezpłatnie.

Gujarati ગુજરાતી જી તમારી ભાષાનો ઉલ્લેખ કરો. દુભાષિયાને બોલાવી શકાશે. દુભાષિયાને બોલવવામાં તમારે ખર્ચ આપવો નહિ પડે.

Thai
ช่วยชี้ที่ภาษาที่ท่านพูด แล้วเราจะจัดหาล่ามให้ท่าน การใช้ล่ามไม่ต้องเสียค่าใช้จ่าย