



## NOTICE AND NON-DISCRIMINATION STATEMENT

### AFC Urgent Care Commerce

Business Entity Name (referred to "we" here after in this notice)

**We comply with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. We do not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.**

#### **We provide:**

- **Free aids and services to people with disabilities to communicate effectively with us, such as:**
  - **Qualified sign language interpreters**
  - **Written information in other formats**
- **Free language services to people whose primary language is not English, such as:**
  - **Qualified interpreter services**
  - **Information written in other languages**

#### **If you need these services, please notify clinic staff.**

If you believe that we have failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with:

Name: Natalie Smith  
Phone: 248-864-0010  
Email: [Nataliesmith@afcurgentcare.com](mailto:Nataliesmith@afcurgentcare.com)  
Mailing Address: AFC Urgent Care  
39450 W 14 Mile Rd  
Commerce Township, MI. 48390

You can file a grievance in person or by mail, fax, or email. If you need help filing grievances contact: The Compliance Office as given above.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf> or by mail or phone at: U.S. Department of Health and Human Services, 200 Independence Avenue, SW, Room 509F, HHH Building, Washington, D.C. 20201. Phone: 1-800-368-1019, 800-537-7697 (TDD).


Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>.




## MICHIGAN


### ENGLISH


Point to your language. An interpreter will be called. The interpreter is provided at no cost to you.


**Spanish** Español   
Señale su idioma y llamaremos a un intérprete.  
El servicio es gratuito.

**Vietnamese** Tiếng Việt   
Hãy chỉ vào ngôn ngữ của quý vị. Một thông dịch viên sẽ được gọi đến, quý vị sẽ không phải trả tiền cho thông dịch viên.


**Korean** 한국어   
귀하께서 사용하는 언어를 지정하시면 해당 언어 통역 서비스를 무료로 제공해 드립니다.


**Chinese**   
請指認您的語言，以便為您提供免費的口譯服務。  
请指认您的语言，以便为您提供免费的口译服务。


**Albanian** Shqip   
Tregoni me gisht gjuhën tuaj. Do të thërrasim një përkthyes. Përkthyesi ofrohet falas për ju.


**Bengali** বাংলা   
আপনার ভাষার দিকে নির্দেশ করুন। একজন দোভাষীকে ডাকা হবে। দোভাষী আপনি নিখরচায় পাবেন।


**Polish** Polski   
Proszę wskazać swój język i wezwiemy tłumacza.  
Usługa ta zapewniana jest bezpłatnie.

**Japanese** 日本語   
あなたの話す言語を指してください。  
無料で通訳サービスを提供します。


**Serbian (Serbo-Croatian)** Српски   
Покажите свој језик. Преводалац ће бити позван.  
Преводалац је за вас обезбеђен бесплатно.


**Russian** Русский   
Укажите язык, на котором вы говорите. Вам вызовут переводчика. Услуги переводчика предоставляются бесплатно.

**Arabic** عربي   
أشر إلى لغتك. وسنم الاتصال بمترجم فوري. كما سيتم إحضار المترجم الفوري مجاناً.

**Italian** Italiano   
Indicare la propria lingua. Un interprete sarà chiamato.  
Il servizio è gratuito.

**German** Deutsch   
Zeigen Sie auf Ihre Sprache. Ein Dolmetscher wird angefordert. Der Dolmetscher ist für Sie kostenlos.

**Tagalog** Tagalog   
Ituro po ang inyong wika. Isang tagasalin ang ipagkakaloob nang libre sa inyo.

**Assyrian (Syriac)**   
Please provide a local translator for this language.