



## NOTICE AND NON-DISCRIMINATION STATEMENT

### Urgent Care Centennial, PC.

Business Entity Name (referred to "we" here after in this notice)

**We comply with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. We do not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.**

#### **We provide:**

- **Free aids and services to people with disabilities to communicate effectively with us, such as:**
  - **Qualified sign language interpreters**
  - **Written information in other formats**
- **Free language services to people whose primary language is not English, such as:**
  - **Qualified interpreter services**
  - **Information written in other languages**

#### **If you need these services, please notify clinic staff.**

If you believe that we have failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with:

Name: Lisa DeRose  
Phone: 303-220-9168  
Email: LDeRose@AFCUrgentCare.com  
Mailing Address: 8006 E. Arapahoe Rd, Centennial, CO 80112

You can file a grievance in person or by mail, fax, or email. If you need help filing grievances contact: The Compliance Office as given above.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf> or by mail or phone at: U.S. Department of Health and Human Services, 200 Independence Avenue, SW, Room 509F, HHH Building, Washington, D.C. 20201. Phone: 1-800-368-1019, 800-537-7697 (TDD).

Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>.



## COLORADO

### ENGLISH

Point to your language. An interpreter will be called. The interpreter is provided at no cost to you.

**Spanish** Español   
Señale su idioma y llamaremos a un intérprete.  
El servicio es gratuito.

**Chinese**   
請指認您的語言，以便為您提供免費的口譯服務。  
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**Korean** 한국어   
귀하께서 사용하는 언어를 지정하시면 해당 언어 통역 서비스를 무료로 제공해 드립니다.

**Vietnamese** Tiếng Việt   
Hãy chỉ vào ngôn ngữ của quý vị. Một thông dịch viên sẽ được gọi đến, quý vị sẽ không phải trả tiền cho thông dịch viên.

**Amharic** አማርኛ   
ቋንቋዎን ያመልክቱ። አስተርጓሚ ይጠራል።  
አስተርጓሚው በነጻ ይቀርብልዎለታል።

**Arabic** عربي   
أشر إلى لغتك. وسيتم الاتصال بمترجم فوري. كما  
سيتم إحضار المترجم الفوري مجاناً.

**Farsi (Persian)** فارسي   
زبان مورد نظر خود را مشخص کنید. یک مترجم برای شما درخواست  
خواهد شد. مترجم بصورت رایگان در اختیار شما قرار می گیرد.

**German** Deutsch   
Zeigen Sie auf Ihre Sprache. Ein Dolmetscher wird  
angefordert. Der Dolmetscher ist für Sie kostenlos.

**Tagalog** Tagalog   
Ituro po ang inyong wika. Isang tagasalin ang  
ipagkakaloob nang libre sa inyo.

**Russian** Русский   
Укажите язык, на котором вы говорите. Вам вызовут  
переводчика. Услуги переводчика предоставляются бесплатно.

**Japanese** 日本語   
あなたの話す言語を指してください。  
無料で通訳サービスを提供します。

**French** Français   
Indiquez votre langue et nous appellerons un  
interprète. Le service est gratuit.

**Nepali** नेपाली   
आफ्नो भाषातर्फ आँल्याउनुहोस्। एक दोभाषेलाई बोलाइनेछ।  
तपाईंको बिना कुनै खर्चको, एकजना दोभाषे उपलब्ध गराइनेछ।

**Oromo (Cushite)** Oromo   
Gara afaan keetti eeri. Turjumaanni ni waamama.  
Turjumaanni beesee takka malee siif qophaawa.

**Yoruba** Yorùbá   
Tọka sí èdè rẹ. A ó pe ògbùfọ kan.  
Ọfẹ ni a ó pe ògbùfọ yìí fún ọ.