

101 Maynard Crossing Court Cary, NC 27513 Tel: 919 651-9867 Fax: 919 651-0871 Open 7 Days A Week X-Ray and Lab on Site <u>www.Afcurgentcare.com/cary</u>

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- Provides free aids and services to people with disabilities to communicate effectively with us, such as:
 - Qualified sign language interpreters
 - Written information in other formats (large print, audio, accessible electronic formats, other formats)
- Provides free language services to people whose primary language is not English, such as:
 - Qualified interpreters
 - o Information written in other languages.
- If you need these services, contact Mustapha Chakour Civil Rights Coordinator 919.523.6600 or mchakour@afcurgentcare.com

If you believe that Doctors Express PLLC has failed to provide these services or discriminated in another way based on race, color, national origin, age, disability, or sex, you can file a grievance with Mustapha Chakour Manager 919.523.6600 or mchakour@afcurgentcare.com. You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, Mustapha Chakour Civil Rights Coordinator 919.523.6600 or mchakour@afcurgentcare.com.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at https://ocrportal.hhs.gov/ocr/portal/lobby.jsf, or by mail or phone at:

- U.S. Department of Health and Human Services
- 200 Independence Avenue, SW

Room 509F, HHH Building, Washington, D.C. 20201

1-800-368-1019, 800-537-7697 (TDD)

Complaint forms are available at <u>http://www.hhs.gov/ocr/office/file/index.html</u>