



NOTICE AND NON-DISCRIMINATION STATEMENT

AFC Urgent Care Eagle Oaks

Business Entity Name (referred to "we" here after in this notice)

We comply with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. We do not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

We provide:

- **Free aids and services to people with disabilities to communicate effectively with us, such as:**
 - **Qualified sign language interpreters**
 - **Written information in other formats**
- **Free language services to people whose primary language is not English, such as:**
 - **Qualified interpreter services**
 - **Information written in other languages**

If you need these services, please notify clinic staff.

If you believe that we have failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with:

Name: Kiran Singh

Phone: 661-509-8001

Email: kksingh@afcurgentcare.com

Mailing Address: 12716 Stockdale Highway, Bakersfield CA 93314

You can file a grievance in person or by mail, fax, or email. If you need help filing grievances contact: The Compliance Office as given above.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf> or by mail or phone at: U.S. Department of Health and Human Services, 200 Independence Avenue, SW, Room 509F, HHH Building, Washington, D.C. 20201. Phone: 1-800-368-1019, 800-537-7697 (TDD).

Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>.



CALIFORNIA



ENGLISH

Point to your language. An interpreter will be called. The interpreter is provided at no cost to you.

Spanish

Español



Señale su idioma y llamaremos a un intérprete.
El servicio es gratuito.

Tagalog

Tagalog



Ituro po ang inyong wika. Isang tagasalin ang
ipagkakaloob nang libre sa inyo.

Chinese

請指認您的語言，以便為您提供免費的口譯服務。
请指认您的语言，以便为您提供免费的口译服务。



Russian

Русский



Укажите язык, на котором вы говорите. Вам вызовут
переводчика. Услуги переводчика предоставляются бесплатно.

Korean

한국어



귀하께서 사용하는 언어를 지정하시면 해당
언어 통역 서비스를 무료로 제공해 드립니다.

Japanese

日本語



あなたの話す言語を指してください。
無料で通訳サービスを提供します。

Vietnamese

Tiếng Việt



Hãy chỉ vào ngôn ngữ của quý vị. Một thông dịch viên sẽ được
gọi đến, quý vị sẽ không phải trả tiền cho thông dịch viên.

Hmong

Hmoob



Taw rau koj hom lus. Yuav hu rau ib tug neeg txhais lus.
Yuav muaj neeg txhais lus yam uas koj tsis tau them dab tsi.

Armenian

Հայերեն



Նշեք, թե որ լեզվով եք խոսում: Թարգմանիչ կկանչենք:
Թարգմանիչ ծառայությունները տրամադրվում են անվճար:

Hindi

हिंदी



अपनी भाषा को इंगित करें। जिसके अनुसार आपके लिए दुभाषिया
बुलाया जाएगा। आपके लिए दुभाषिया की निशुल्क व्यवस्था की जाती है।

Arabic

عربي



أشر إلى لغتك. وسيتم الاتصال بمترجم فوري. كما
سيتم إحضار المترجم الفوري مجاناً.

Punjabi

ਪੰਜਾਬੀ



ਆਪਣੀ ਭਾਸ਼ਾ ਵੱਲ ਇਸ਼ਾਰਾ ਕਰੋ। ਜਿਸ ਮੁਤਾਬਕ ਇਕ ਦੁਭਾਸ਼ੀਆਂ ਬੁਲਾਇਆ
ਜਾਵੇਗਾ। ਤੁਹਾਡੇ ਲਈ ਦੁਭਾਸ਼ੀਆਂ ਦੀ ਮੁਫਤ ਇੰਤਜ਼ਾਮ ਕੀਤਾ ਜਾਂਦਾ ਹੈ।

Farsi (Persian)

فارسی



زبان مورد نظر خود را مشخص کنید. یک مترجم برای شما درخواست
خواهد شد. مترجم بصورت رایگان در اختیار شما قرار می گیرد.

Khmer (Cambodian)

ខ្មែរ (កម្ពុជា)



សូមបង្ហាញភាសាអ្នក ។ យើងនឹងហៅអ្នកបកប្រែភាសាមកជូន ។
អ្នកបកប្រែភាសានឹងជួយអ្នកដោយមិនគិតថ្លៃ ។

German

Deutsch



Zeigen Sie auf Ihre Sprache. Ein Dolmetscher wird
angefordert. Der Dolmetscher ist für Sie kostenlos.